

360on62

Terms & Conditions



1. Liability and Disclaimer:

- 1.1. The Guest in whose name the booking is made and/or who completes and signs this form takes full responsibility & liability for all costs incurred by his/hers/ their party or Guests.
- 1.2. Guests and their visitors enter and use the premises and facilities of 360on62 at their own risk facilities (including the swimming pool, dam, hot tubs, fire-places, pizza oven, gas stoves, paths, roads and other areas on the farm). Neither the owners nor their representatives or agents are liable for loss or damage to a Guest's or visitor's property for any reason whatsoever, nor for injury, illness or death of any Guests or visitors even when such loss or damage to property or injury or death is as a result of the negligence of the owners and/or their representatives. You, your client/s, Guest/s or invitee/s irrevocably waive any and all potential claims and further indemnify and hold harmless 360on62, its owners, employees, staff & agents.
- 1.3. Malicious or accidental damaged cause by a Guest/s, clients of Guests, Guest's children, pets or invitee/s, will be charged for at the full replacement cost of the damaged item and the Guest will take full responsibility therefor. An additional cleaning fee or replacement fee as may be applicable will be charged should heavy staining/soiling occur.
- 1.4. Should Guest/s, children of Guests or any other invitee/s of Guests be requested to leave the premises during the stay as a result of unruly or rowdy behaviour, the Guests/s and/or additional person/s requested to leave as may be applicable will immediately leave and no refunds will be applicable.

2. **Check-out time:** Guests must vacate the accommodation unit/s by 10h00 on departure date unless agreed otherwise with management.

3. **Pets:** are allowed and welcomed at no extra cost, but only if agreement is reached with management prior to arrival.

3.1. Pet owners are required to:

- a) bring pet blankets and bowls;
- b) clean up after pets when pets soil common shared areas or an accommodation unit, ensuring that any residue or smells are completely removed when internal;
- c) ensure that pets do not disturb or harm any other Guests, their pets or our pets or farm animals;
- d) ensure that pets are kept off the furniture and must be free of ticks and fleas on arrival;
- e) ensure that pets are not left unattended in the cottages or on the farm at any stage;
- f) ensure that they take full responsibility and will be liable for any damage or harm caused by their pets;

3.2. Maximum of two pets allowed per cottage.

3.3. Pets are required to be fully house-trained.

3.4. Only tame pets that are not aggressive are allowed onto the farm. The owners and management reserve the right, at any time, to instruct the owners of pets to vacate the premises, who will then do so without any right to any recourse or reimbursement of accommodation costs.

3.5. By bringing pets onto the farm, the owners of such pets accept that they take full responsibility and will held solely liable for their pets, harm experienced by their pets and any harm caused by their pet/s while on the farm. The owners of 360on62 Mountain View Farm Cottages take no responsibility and the Guest and pet owner recuse the owners of the farm and accommodation from any liability.

As animal lovers ourselves, we understand that not only people form part of your family, but your pets do too. A holiday without them is like leaving your children behind (sometimes you need to, but most times you want them there!).

So, provided we have both agree beforehand, please feel free to bring your pet when you come and stay with us – please also fully familiarise yourself with our Pet Policy (see “Terms and Conditions” section of our website) as by bringing your pet/s onto our property, it means that you agree to be bound by our Pet Policy and that you are fully responsible for your pet.

Pet-friendly means that we will treat your animals with the love and respect that we show our own animals. Pets are welcome within the cottages and to exercise and explore the farm – however they need to do so under supervision, both to protect other guests and their pets as well as your own pet (as this is a farm surrounded by natural vegetation, naturally your pets may encounter certain threats such as our pool, dam, snakes or birds of prey).

Our farm is however fully fenced and we have not had any negative experienced to date.

On request, we can provide a dog bed and / or bowl.